

New Zealand Diploma in Information Technology Technical Support (Level 5)

Get the skills to work on a help desk, in computer servicing and technical support. Learn how to deliver great customer service. Understand how to service, rebuild and repair computers. Work on basic software development, game design, server administration and databases.

What you will learn

- Learn how to manage and operate a help desk
- Select, install and configure hardware
- Understand key networking components
- Recover data from hard drives and provide storage solutions
- Troubleshoot and resolve common systems issues
- Enhance web interface design
- Develop simple software applications
- Gain customer service and communication skills
- Create your own digital game

Career options

- Help Desk Analyst
- PC Repair Technician
- Network Administrator
- Computer Support Technician

Entry criteria

Under 20

- NCEA Level 2 or 3, including Level 1 Literacy and Numeracy
- Or Certificate in Computing (Level 4)
- Or New Zealand Certificate in Information Technology Essentials (Level 4)
- Or equivalent knowledge, skills and experiences

20+

If you're 20 years or over, you may qualify for special admission on this

Enrol now!



Programme Dates

02/03/2020 (Petone)

13/07/2020 (Petone)



Duration

1 year, full-time (part-time options)



Domestic Fees

\$6,564



International Fees

\$20,030



Campus

Petone

More info

whitireia.ac.nz

weltec.ac.nz

teauaha.com



Contact Us

enrolments@whitireia.ac.nz

0800 WHITIREIA (944 847)

enrolments@weltec.ac.nz

0800 WELTEC (935 832)



programme. Contact us if you don't meet the entry criteria as provided on the Under 20 information.

International students

- NCEA Level 2 or 3, including Level 1 Literacy and Numeracy
- Or Certificate in Computing (Level 4)
- Or New Zealand Certificate in Information Technology Essentials (Level 4)
- Or equivalent knowledge, skills and experience

Minimum IELTS (Academic) score of 5.5 with no band score lower than 5.5.

Further study options

You can credit transfer towards the [Bachelor of Information Technology](#).

Hear from our graduates

<https://www.youtube.com/watch?v=Lh8uqGz3rIE>



Enrol now!

Campuses

Auckland Campus 450
Queens St
Auckland

Porirua Campus
3 Wi Neera Dr
Porirua

School of Construction
18 Western Hutt Rd
Petone

Petone Campus
21 Kensington Ave
Petone

School of Hospitality
52 Cuba St
Wellington

Te Kāhui Auaha
65 Dixon St
Wellington



More info

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